

Consultation Responses	Environmental Protection Comments
<p><b>Number 1</b></p> <p>I have just received the information about the new proposed public spaces protection order for the area of Coalville and I have a question.</p> <p>The time allowance for the bins being out is 6pm day before to 9pm day of. On my Schedule collection days I work till 10:15pm and do not get home from work till about 10:30pm, I try normally to bring them in before I leave but on some occasions they are not emptied till after I am at work. Is there away the allowance be extended to 11pm or midnight, to allowed late workers to remove them if they have no one at home to bring them in before the deadline??</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p>
<p><b>Number 2</b></p> <p>I write with reference to your post on Facebook. Personally, I think this is a poor idea for three reasons;</p> <ol style="list-style-type: none"> <li>1. You are penalising members of the public who work shifts, and are not around to get the bin in prior to your curfew</li> <li>2. Linking to the above point, most people if not nearly all, put their bin out the afternoon/night before emptying, your suggesting this is fine and won't be penalised but on bin day this will be fined... seems as though the former is ok as it benefits you, the latter isn't as it does not benefit</li> <li>3. This is the most important point for me, 99% of the public put out their bins out in a tidy fashion when doing so, where possible, put it on their own property not impeding on walkways and paths, where it is not possible to do this on a town house without a drive they still put it out presentably and with minimal disruption - Then on emptying day... the bin men come and load the bins onto the truck, they throw them back sometimes grouped and the wrong way around, sometimes in a snake like fashion, sometimes three are all together a short walk away from your house, but mainly messily and not organised. I appreciate they are busy, but I think the largest part of your issue which is likely born out of complaints about walking on pavements, is actually with your own staff and if you put more effort into ensuring they do not do this you would likely find the issue would go away.</li> </ol> <p>I must stress I am fully behind the efforts and work that the staff do, but do not agree with your idea as shown in the points raised above, with main limelight being aimed at point 3.</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p> <p>In relation to the concern around the waste collection service. This has been shared with the management team within this service. The expectation from the waste services team is that crews should return bins, containers and bags to where they were presented and where possible.</p> <p>We're currently trialling a recycling trolley as a possible alternative to the boxes/bags to address the issues mentioned to improve the recycling service.</p>

### Number 3

I am writing to you with regards to the proposed policy to fine households whose bins are left outside within a specific time frame. I have a few questions with regards to your proposal and would like these to be considered in your decision making.

1. What are you currently planning on doing about the mess that is consistently left on the street by the bin men? Every week we have to go out onto the street and pick up the litter that is remaining due to the bin men throwing the bins around and not picking up what falls out?

2. What about the people who work shifts or work away from home. For example I work in Preston a few nights a week, I leave home at 6am (by which point the bins haven't been emptied) and don't return until a few days later. Am I meant to pay for my council tax and just not have my bins emptied or have to pay a fine every time I go away for work and can't bring my bins in within your time frame?

3. What about the elderly who often put their bins out prior to 6pm the night before, this could be because a carer does it for them before they leave. What about people that are uneasy going onto the streets during the dark (by 6pm in the winter it will be dark).

4. How do you prove that bin belongs to that house, often I have to look for my bin as it has not been left where I left it outside my house and I have others bins left outside my house. For which it is not my responsibility to relocate these along the street when the bin men did not do their job properly and I would not expect a fine for someone else's bin.

These are only a few of the issues your proposed new policy have created and I would like some answers on all of these questions should you decide to go ahead with this policy.

In my personal opinion following a year of great difficulty for a number of people, this is just another way for the council to squeeze every penny out of those hard working people that are just trying to keep their heads above water and to further isolate and effect people who might be suffering after losing their jobs due to the Covid pandemic. I would have thought that the council would want to focus more of their time on helping people's mental health considering it is at an all-time high rather than adding more pressure. I look forward to your response.

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In relation to the concern around the waste collection service. This has been shared with the management team within this service. The expectation from the waste services team is that crews should return bins, containers and bags to where they were presented and where possible.

We're currently trialling a recycling trolley as a possible alternative to the boxes/bags to address the issues mentioned to improve the recycling service.

We offer an assisted collection service for qualifying residents who cannot present their bins.

We encourage residents to make their bins identifiable and will conduct an investigation to identify the owners in line with our enforcement processes.

<p><b>Number 4</b></p> <p>I think the potential fine is ridiculous! Not everyone works 9-5 jobs! Your crews won't even collect our bins from outside our house, they have to be put on the main stretch of Bakewell Street even though they collect from outside the flats at Bakewell Court. Sometimes our bins get left unemptied because other neighbours see fit to fill our bins with any old rubbish. Rubbish is dropped all over the road on bin day &amp; just left, crews are just getting lazy.</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p> <p>Bakewell Court is not part of the proposal.</p>
<p><b>Number 5</b></p> <p>People go to work before 9 and won't be back until late at night. This is a silly idea for that reason. if it's an environmental issue then employ a bin mover</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p>
<p><b>Number 6</b></p> <p>I live in Bridge Road (where the fines will be coming in for bins left out after 9pm) and I find this approach appalling. I have neighbours of mine who work night shifts and are unable to bring the bin in once the bin-men have gone so they will be unfairly penalised, as well as a disabled neighbour who relies on carers to help with tasks like bringing in the bins. How about instead, train your bin-men to put the bins back against the walls where they're left by the residents who are not doing any wrong (and whisky we're at it, clean up anything that falls out the bins when they knock things over). Also, what happens if we put the bin out the night before the bin-men come? The bin lorry comes early Wednesday morning, and to make sure our rubbish is taken away, we all put bins out Tuesday night. Not all of us are up and awake when the bin men come (again, night workers or people reliant on outside care are the worst affected), so billing someone for leaving the bin out the night before can again cause a problem instead of a solution. Again, I offer two better thought out solutions; speak to the individual households leaving their bins outside instead of punishing the whole community (because then you're engaging the problem directly, not just throwing the first half-cooked idea brought up by someone who's clearly a few sandwiches short of a picnic), and try</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p> <p>In relation to the concern around the waste collection service. This has been shared with the management team within this service. The expectation from the waste services team is that crews should return bins, containers and bags to where they were presented where possible.</p> <p>We're currently trialling a recycling trolley as a possible alternative to the boxes/bags to address the issues mentioned to improve the recycling service.</p> <p>All other options to manage this problem within the area of Bridge Road have been exhausted and without success.</p>

<p>training your bin-men (who represent your council in the first place) to leave the bins where they are found and take responsibility for the communities they go through, instead of leaving bins strewn around wherever they please and then getting away scot-free whilst the residents are forced to take blame for it, and can't even rectify the issue in some cases as mentioned above.</p>	
<p><b>Number 7</b></p> <p>I am writing to you regarding the proposed fines on dustbin day, which I completely disagree with. Although I don't live on the streets effected, I do work shifts which often see me leaving the house at 8am and not returning until gone 9pm, and I am therefore making it known that the proposal isn't suitable for shift workers, as well as those with disabilities.</p> <p>I also think it is frankly hilarious that this be proposed when there has been several occasions where yellow bags and red boxes have been left down our street, or when there has been cardboard and plastic littered that bin men have left behind, leaving residents to wander the street to pick back up. I also think that a solution would be to have all rubbish in one bin, as opposed to 5 different bins as is currently. The current method makes streets much more cluttered on recycling days, takes up lots of room on gardens and is an eyesore quite frankly. I am sure I am not the only NW Leicester resident who would gladly pay more tax for a singular bin.</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p> <p>In relation to the concern around the waste collection service. This has been shared with the management team within this service. The expectation from the waste services team is that crews should return bins, containers and bags to where they were presented and where possible.</p> <p>We're currently trialling a recycling trolley as a possible alternative to the boxes/bags to address the issues mentioned to improve the recycling service.</p>
<p><b>Number 8</b></p> <p>As an example I am a shift worker who commutes to London daily, my day is usually 12 hours or more if there are engineering works or problems on the lines. It's extremely unfair to ask residents to bring their bins in before 9pm. It's alright for those that do not work or are retired.</p> <p>Do not penalise those who work hard for a living! It's absolutely ridiculous, things work very well in this country with refuse.</p> <p>Concentrate more on eradication of litter and dog mess! Catch these people by using more cctv.</p>	<p>Response taken on board in relation to timings. In order to accommodate resident working times and following the consultation feedback, it is proposed to amend the times from 6pm the night before collection, 9pm on the day of collection to 12pm the day before collection is due, 12pm on the day after collection and the revised order is attached to this report at Appendix A.</p>

**Number 9**

I strongly object to the proposed order and the fining of residents on the following basis:

1. Council employed Refuse and Recycling Operatives are responsible for a large proportion of obstructions due to the fact that they do not return containers to the place they collected them from. On my walk to school this morning my journey was obstructed several times by garden waste bins and yellow cardboard bags in the middle of the footpath, left there after being emptied by Council workers. I would point out that my journey to the local shop last night was not obstructed by bins that had been put out by residents on the boundary of their property in readiness for emptying this morning.

2. The Council are aware of many householders across the district who store bins outside the frontage of their property, this is predominantly terraced housing and due to a lack of space or poor access to the rear of their property. This appears to be accepted and not challenged, for example terraced houses Nos 4 – 22 Midland Rd, Ellistown. Unequal treatment of residents surely cannot be considered.

3. A large amount of littering is caused by residents not securing their waste containers and by the Council Operatives not picking up items dropped whilst picking up the containers and decanting them into the vehicles, again this is well documented by residents on social media and I have reported this on several occasions to the Waste Management Team at NWLDC. To this end I have recently requested litter picking equipment to support my voluntary litter picks in my area which is predominately recycling waste, plastics, cans, cardboard which has been blown into hedges and open spaces. I fail to see how NWLDC can use littering as a contributory factor to support their application for a PSPO, the position of the waste container and the 9.00pm time that the empty bin should be relocated is irrelevant. Logically most litter from these containers will be produced during the times the bins are allowed to be put out not after they have been emptied, this scenario would apply to hundreds of streets across the district not the 7 being targeted by NWLDC.

1. The introduction of PSPOs in these circumstances is not good use of public funding. Containers are not always easily identifiable to a particular property, as I have already highlighted containers are thrown back by Operatives, and not placed where they were left by residents. Investigation required by enforcement officers before issuing fines, subsequent administration and

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The reason for the PSPO is to allow improved accessibility along the pavements and highways of the designated areas of the proposed PSPO.

We encourage residents to make their bins identifiable and will conduct an investigation to identify the owners in line with our enforcement processes.

<p>appeals etc... I suspect on balance is more than the fine which are difficult to evidence and enforce.</p> <p>2. No consideration of those who work outside council operating hours, a large proportion of the population work shifts beyond 9:00pm, including healthcare workers and warehouse operatives. How and based on what rationale has the 9:00pm curfew been decided?</p> <p>I would like to receive information on the following:</p> <p>1. How many complaints NWLDC has received in the last 12 months relating to these streets that has prompted these proposals.</p> <p>2. I would also like to hear proposals as to how NWLDC intend to improve the way they currently manage issues caused by their own teams highlighted above.</p> <p>1. Can you also confirm the average cost to issue and enforce fines for breaches of PSPO's currently in place across the district and the amount of income they generated during financial year 2020/21.</p> <p>2. How was the specific time of 9:00pm chosen? Will Enforcement staff be working after 9:00pm to monitor and enforce the PSPO, if so, Is this outside their normal working hours and if not will it be subject to overtime payments?</p>	<p>Contact will be made with the resident that requested this information. The request does not directly relate to the PSPO proposal but we will endeavour to provide the information if it is available and held by the council.</p>
<p><b>Number 10</b></p> <p>I have seen a proposal online about some new fines potentially coming in for bins staying out past 9pm on the day of collection, please can you forward on my views.</p> <p>I think this is a really poor idea and whoever has thought of it should hang their head in shame. I'm disgusted it's even being talked about. No real person living normal life can have time every week to do this. My bin for example never goes in on the day, I just don't have time. Try getting back from work, getting a 1 year old sorted, bath time, dinner, sorting out the cats, shower for yourself, bang its 10pm and ready for bed.</p> <p>I think this is unrealistic and we should be looking at an alternative.</p>	<p>Comments noted.</p>
<p><b>Number 11</b></p> <p>Morning - Just wanted to drop you a line to say I absolutely 100% agree with your proposal to fine residents who do not take their bins off the street by 9pm, there is absolutely no excuse except laziness for not doing so.</p> <p>Many thanks for trying to keep our streets clean!</p>	<p>Comments noted</p>

<p><b>Number 12</b></p> <p>Great initiative to fine people who leave their bins out blocking pavements. But then you need to fine pavement parking too. It's the same inconvenience.</p>	<p>The reason for the PSPO is to allow improved accessibility along the pavements and highways of the designated areas of the proposed PSPO. Pavement parking is a subject matter for the Police and County Council.</p>
<p><b>Number 13</b></p> <p>I saw your debate on Facebook but didn't want to take part in a war of words for the sake of it. I have to say I 100% agree. I pay over £200 per month for my council tax. Our bin-men are always helpful and tidy. I live next door to someone who never brings their bin in and I permanently see it stacked high with rubbish through my lounge window which irritates the life out of me. They over fill their bins, leave rubbish on the pavement and there is no benefit to those like myself who pay to have their bins cleaned versus having one crawling with live maggots! Fine them I say.</p>	<p>Comments Noted</p>
<p><b>Number 14</b></p> <p>I am writing in regards to the letter I have received about the proposed public space protection order which could come into affected on the street in which I live (Adam Morris Way). While I fully support the fact that bins and recycling containers should not be left for long periods of time on the highway, I believe the real issue here is the actual recycling bags and boxes themselves. I do not believe that these receptacles are suitable for recycling as they are constantly blowing over in the wind, bags and boxes are mixed up and not returned to the correct houses, rubbish often comes out of them, through no fault of residents and clutters the street and they are not big enough to house all of the recycling a household may have. I think the best solution would be to have one bin for recycling (like the household waste bins) with a secure lid, which would be large enough to house all of a household's recycling. This would also mean that bags and boxes are not blocking the highway. I know that other councils have a recycling bin, so I am sure North West Leicestershire could do the same.</p>	<p>Comments around recycling receptacles has been shared with the management team within this service. We're currently trialling a recycling trolley as a possible alternative to the boxes/bags to address the issues mentioned to improve the recycling service.</p> <p>Noted support for the PSPO</p>
<p><b>Number 15</b></p> <p>I fully support and endorse the Council's proposals.</p>	<p>Updated with full proposal and offers full support.</p>

Please keep me updated with progress	
<p><b>Number 16</b></p> <p>I have received your proposed public space protection order which relates to Adam Morris Way and the surrounding area.</p> <p>Just so I am clear where would you like me to present my waste containers? I live at 68 Adam Morris Way? Would it be possible for the collectors to come through the shared driveway for the large number of houses where the properties are away from the road? This will stop quite a large number of bins having to be placed on public footpaths unnecessarily and be collected by trained professionals instead.</p> <p>I live in the property in the black circle below. Shared driveway area – red circle.</p>	<p>The PSPO is only to deal with bins being left out between collections and does not cover where residents would present their bin.</p> <p>Bins need to be presented at the nearest kerbside to their property which will continue to be the case if the PSPO comes into force.</p>
<b>Media Comments</b>	<b>Environmental Protection Comments</b>
<p><b>Number 17</b></p> <p>Negative article in the Sun newspaper including resident's comments dated 18-Jun-21.</p>	<p>As a result of the article the Communications Team reinforced the purpose and process for commenting on the PSPO proposal via social media.</p> <p>The article appeared to relate to the area of Bridge Road flats. Extensive work has been undertaken with all occupiers, the management company and Platform Housing in relation to the issue of not returning the bins. This ensured all occupiers are aware of the expectations in accommodating their bins and receptacles. Surplus bins and receptacles have been removed to allow space in the allocated bin areas.</p>
<p><b>Number 18</b></p> <p>Social Media</p>	<p>Social media comments where addressed by directing followers to the correct consultation process.</p>
<p><b>Number 19</b></p> <p>BBC Radio 4 In Touch programme interview</p>	<p>The Head of Community Services was invited to an interview with BBC Radio 4, In-touch programme in relation to the difficulties that visually impaired members of the community face regarding bins left on the pavements. Positive comments received during the interview in taking positive action to remove the hazards caused by bins and receptacles being left in the street on the pavement.</p> <p>In support of the PSPO.</p>

